



Access Statement for Watermill Flat

At Isles of Scilly Country House

Introduction

We aim to cater for the individual needs of all who visit the Country House Flats. Watermill Flat has the Entrance Hall and one ensuite double bedroom on the ground floor, the kitchen/diner, sitting room with balcony (view over the Eastern isles), one ensuite double and one ensuite twin bedroom are on the first floor.

Smoking is not permitted anywhere in the Country House.

Pre-Arrival

- Telephone Scilly Self Catering on 01720 422316; email: enquiries@scillyselfcatering.com; scillyselfcatering.com
- There is a local bus service which operates regular services between April and October. The Flat has its own bus stop right outside the front gate next to the roadside.
- Hugh Town, the main town, is 30 minutes walking distance and 5 minutes by car.
- There are a number of local taxi services. Details and contact numbers are displayed on the notice board in the front entrance hall and the guest folder.
- Groceries and other goods can be delivered by the local stores or by carrier from the quay.
- The Rotary Club can assist with wheel chair hire.
- There is a Company call Scillycarts, www.scillycarts.co Telephone: 01720 422121 which hires electric golf buggies. There is one plug to charge the buggy overnight which is free of charge.

Arrival & Car Parking Facilities

- Please advise us of your anticipated arrival time so we can be sure we are here to welcome you.
- On arrival we ask all guests to use the front entrance which is about 20 metres from the gate over a level tarmac surface. The front entrance is well lit at night and receives good natural light throughout the day.
- There is only one car parking space on the premises. Generally it is not advisable to bring a car to Scilly as there is only 8 miles of road on St Mary's and the car would need to be carried as freight on either the Gry Maritha or Scillonian III.
- People arriving by taxi or car can be dropped right outside the front door.
- The front entrance area consists of a level tarmac surface which remains level to the main building and front entrance

Main Entrance

- There is one main entrance with no steps. Inside it is all on one level.
- There is a hard wearing coir hair mat as you first enter the building then hardwood flooring covers the rest of the hallway and the kitchen, The sitting room and three bedrooms are covered by carpet.
- The hall is well lit in the day by natural light and at night by spotlights.
- There are additional keys to all of the rooms available on request.
- The entrance door is a side-hung door.
- The entrance area is 4m x 1.50m and is all on one level.
- All associated corridors are one level.

Entrance Hall, Corridors, stairs etc

- The main entrance is accessed through a manual door as are all the bedroom doors.
- There is a flight of stairs from the hall, which is 80cm wide and has 13 steps at a height of 20cm.

- Emergency procedures are explained in the guest information folder in each flat. There is a fire escape from the balcony.
- Corridors are 1.20m wide and all doors are clearly numbered.
- All lighting is bright.
- Pets are well catered for, we can provide water bowls, food bowls and poo-pa scoops on request.

Sitting room, lounges, lobbies etc

- The downstairs bedroom is adjacent to the Entrance Hall and all on one level. The en-suite shower room has anti slip floor and a 10cm high step into the shower.
- The sitting room is upstairs and is adjacent to the dining room from which a corridor provides access to two of the bedrooms on the same level.
- There is an open space between sitting room and kitchen/diner.
- The sitting room has one sofa and 3 armchairs. This room also has a television a radio/CD player, plus a wide selection of books, magazines and games to play.

Dining room

- The dining room is on the first floor.
- There is one big dining table for up to 6 people and 6 chairs.

Bedrooms

- One bedroom is on ground level and two are up stairs.
- All bedrooms are ensuite. All the rooms are carpeted and all bathrooms and showers have nonslip flooring.
- The rooms contain two single or one double bed, 2 bedside tables, a wardrobe and at least one chair.
- There is a television set in one of the bedrooms.
- The lighting consists of a ceiling light and 1 or 2 bedside lights.
- The beds are normally manufactured with antiallergenic duvets and pillows.

Garden

- There is a well-maintained garden area with lawns and flowerbeds.
- There are also sun loungers, chairs, table and a barbecue.

Additional Information

- Families with children are very welcome at the Country House Flats.
- Pets are very welcome at the Country House Flats, but they have to be on a lead at all times and no fouling in the garden.
- Mobile reception is generally good.
- A selection of local information is available on the notice board and on the displays in the guest folder.

Address:

Isles of Scilly Country House Flats
St Mary's
Isles of Scilly
TR21 0NW

Telephone at Country House: 01720 422440

Future Plans

We are planning to have two more flats for 2018 season.

Contact Telephone and Email Address

We welcome your feedback to help us continually improve our level of service to you. If you have any comments please phone 01720 422440 or email scillyguesthouse@hotmail.co.uk